I just love to use vp100 all the time. It is worth to have one. One thing that I do not like is to have 2 different kind of vp100 such as d-link and seronson. Seronson tends to prevent d-link to use phone number to call seronson. D-link must use ip address which is very difficult. I think Seronson should be open mind and let d-link to use phone numbr to call instead of ip address. As for Relay service itself: It is blessing to have Relay Service. It is more easier to communication and faster than tty. Sprint Relay Service did great job, friendly, alot of patience. Which we do appreciate with their performance.

I do hope that FCC will look at one of vp100 that should be "Open Mind". Our dream is to have one vp100 instead of 2 kinds of vp100 which is too much hastle. Thanks for your time..